

HUMAN SKILLS II – EFFICIENT TEAMS (TCP) (3 days, 24 hours, 24 PDUs)

AFTER THE COURSE YOU WILL

- ❖ Analyze better the present-day situation so you find the group's need for development and driving forces.
- ❖ Understand how to use individual differences in an efficient manner.
- ❖ Giving and receiving group feedback.
- ❖ How to deal with Change Management.
- ❖ Choose activities based on the group's needs and external factors.
- ❖ Professionally conduct team-building activities to help teams identify their strengths and weaknesses

TRAINING METHODS

We apply a training method based on "learning by doing". This means optimizing your learning by combining the trainer's input with your own experience and active participation.

During the course, great effort will be spent on personal reflections and debates.

OPTIONAL FOLLOW UP

An optional group follow up 4-hour session is provided in month time to put together experiences and deal with any doubts or difficulties from attendants.

Having a 21st century efficient team up and running can make a difference in your projects and business outcome. This training will help you to create the right conditions for your teams to evolve and become creative, efficient, and adaptive to changes.

We will focus on analyzing the evolution of a team and provide you with tools to identify different personalities, strengths and skills for excellent results. The course will also help you with tips to deal with change management in projects and organizations, especially from the human perspective.

SUBJECTS

- ❖ The typical current situation
- ❖ Team development phases and how to apply leadership in an efficient manner.
- ❖ Your personal profile according to the MBTI (Myer-Briggs Type Indicator).
- ❖ Understanding and benefit from using the team members' differences.
- ❖ Team feedback using Johari Window.
- ❖ Basics in coaching process, direct communication and effective listening.
- ❖ Conducting and analyzing several team-building exercises.
- ❖ Tips to deal with the human perspective in the management of change

TARGET GROUP

- ❖ Project and Program managers
- ❖ Functional managers
- ❖ Team leaders
- ❖ Any one working with groups or teams

PREREQUISITES

Human Skills in projects or similar skills are desirable.