

**“Stop Starting, Start Finishing!”**

## **KANBAN WORKSHOP (KBW)**

**(1 day, 8 hours, 8 PDUs)**

### **AFTER THE WORKSHOP YOU WILL**

- ❖ You will know the benefits from applying Kanban
- ❖ You will know how to evaluate and when to use Kanban
- ❖ You will be able to use Kanban in your activities to reduce costs and increase productivity
- ❖ You will have an Action plan.

### **TRAINING METHODS**

- ❖ The workshop is very practical. It includes various exercises in which the participants will “learn by doing”.
- ❖ Our workshop method optimizes the participants’ learning by combining the experience of the trainer and the participants.

### **TARGET GROUP**

- ❖ Directors
  - ❖ Managers
  - ❖ Project Managers
  - ❖ Service Managers
  - ❖ Team leaders
  - ❖ Teams
- ... Anybody else who can benefit from the use of Kanban

### **PREREQUISITES**

- ❖ None, ...
- ❖ Except for customized workshops that require a certain level of knowledge about the operations to be handled

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**Kanban** is a way of working used in **LEAN** initiatives to increase productivity, improve the visibility and the predictability and reduce the Work in progress (**WIP**). Over the past several years **Kanban** is being introduced in product and service development projects, in operations, in service management and in improvement initiatives.

This is an intensive and very practical workshop, which adapts to the customer’s situation on each occasion. You will learn what **Kanban** is and how to use it in your projects and operations.

### **SUBJECTS**

- ❖ Introduction to LEAN – Agile
- ❖ Why Kanban?
- ❖ Introduction to “Pull” systems
- ❖ What is Kanban? (Workflow, Visualization, The Kanban board, Work item types, WIP limits, Classes of services, Metrics, Priorities, Bottlenecks and Roles.
- ❖ Improvement Opportunities
- ❖ Benefits and limitations.
- ❖ Economic Cost Model – LEAN (waste)
- ❖ A customized Case study (for example: SW development, project portfolio, maintenance, service management, improvement activities etc.)
- ❖ Electronic tools
- ❖ Implementation of Kanban
- ❖ Action plan.

### **OPTIONAL SERVICE**

We offer a consulting service (mentoring and coaching) in combination with the workshop to help you ensure a good implementation of Kanban.